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October 1, 2019

Ms. Jackie Hoo
General Manager
Ritz Carlton Hotel
Macau, China



Ms. Jackie Hoo and Cocktail "Chairperson" at the Best Bar in Macau (G.H.Mumm, 2018)



Dear Ms. Hoo,

I stayed at the Grand Hyatt Hotel Macau on September 28 and 29, and stay at the Ritz Carlton Hotel Macau on September 30. I appreciate your kindness in allowing me to stay at the Ritz Carlton Hotel Macau and to give a comment to you, as I did at Osaka University, on October 1, 2019.

Ms. Jackie Hoo: General Manager of the Ritz Carlton Hotel Macau (October 1, 2019)

Dr. Shida provides an explanation to Ms. Hoo

"In Japan where Tokyo 2020 Olympic Games will be held next year, it is regrettable that the staff at the Tsu Family Court in Mie Prefecture did not conduct calm discussion during the mediation conference. Judges and others at the Saitama Family Court did not have business manners or follow legal procedures for adult guardianship calmly and carefully as well. Furthermore, Chief Judges (Mr. Toshiro Tamiya and Mr. Hiroshi Kohashi) continued to follow procedures for adult guardianship as a court even after they received a claim from the party (Dr. Yukihisa Shida) about the matter, as if nothing had happened, and they did not clarify their responsibility for appointing a judicial scrivener and lawyer as well as accountability for legal procedures directed and followed by the family courts. For your information, late Kim Il-sung, the first leader of North Korea, which has had friendly relations with China, and recently with the US as well, excused about the alleged abductions by saying, 'My people did it their own way (meaning that North Korea is not monolithic).' Japanese judicial system and organ did not always tread a smooth path, but also walked down a dirt road, causing conflicts with a medical doctor. **In Macau and Las Vegas, casino workers who have business manners work at casino floors to control the games fairly and seriously in a calm and polite manner. They never shoot off their mouth about their clients to the media,** not like a Japanese newspaper company which sold out former administrative vice minister of Ministry of Finance, the sources of its affiliate (*Keiretsu*) television company, to the press overseas. Of two bartenders I met on September 14, 2019 at Ritz-Carlton Hotels Tokyo, Bar Manager of Ritz-Carlton Hong Kong worked in a calm and polite manner for guests. Unlike Presidents at the High Court in Nagoya and Tokyo (Ms. Mariko Watahiki and Mr. Michiharu Hayashi), he probably can control risk management to respond to claims from guests in an appropriate and easy-to-understand manner. In addition, **he never says 'chatte,' 'chatte' over and over again like a child and ignores customers' claims,** like a (former) doctor of Juntendo University (Third-class private university, Tokyo) who works at the Mie Chuo Medical Center which has the largest number of patients with respiratory diseases in Mie Prefecture or personal trainer, a graduate of Juntendo University, who is introduced on the Gym Rizap's homepage as 'elites who are hired by the narrow gate of Gym Rizap, its adoption rate is as low as 3.2%, and completed the original 192-hour education course'. Unfortunately, Head Bartender at Ritz-Carlton Tokyo gave me the first impression of the same level of service as does Marriott Hotels around the world on September 14, 2019. And at Hotel New Otani Tokyo «Former New Otani Marriott Hotel Tokyo», the hotel which houses a barber shop I have gone to for 16 years, I saw bell desk staff talked and laughed each other at work like security guards at the Saitama Family Court and one of reception staff spoke to a guest in a casual manner like a Clerk at the Tsu Family Court on September 16, 2019. As General Manager knows that a first-class university values formality, a first-class hotel does the same way. For your information, Chairperson of Nihon University (Third-class private university, Tokyo), a private university that has College of Risk Management, carrying as its core educational aim the 'cultivation of the spirit of self-independence and creativity,' refused to have a self-independent press conference when the Nihon University American football team's illegal tackle scandal by the team's head coach and Nihon University's administrator occurred on May 6, 2018. The chairperson said the reason he refused on June 15, 2018, 'We (Nihon University) should stop to be laughed at by TV variety shows.' As a result, a bad reputation, 'Nihon University is incapable of risk management,' was created."

“On Sale”



“He likes a dirt way?”

Supreme Court of Japan
President
Mr. Naoto Otani

“Sold Out”



“He likes a sexy way.”

Ministry of Finance,
Japan
Former Administrative
Vice Minister
Mr. Junichi Fukuda



“He works seriously in a calm and polite manner at the Ritz-Carlton Hotel Hong Kong and Tokyo.”

Bartender of Ritz-Carlton Hong Kong and Tokyo
Bar Manager of the
Highest Altitude Bar
Mr. Oscar Mena (Mexican)
Japan Best Bartender
(Chivas, 2018)
Mr. Kentaro Wada (Japanese)



“He does not have a feeling of tension in his medical work like a Judge at the Saitama Family Court.”
Executive Medical Department Manager
of the National Hospital Organization
Mie Chuo Medical Center (486 beds)
(Former) Juntendo University
Dr. Hidenori Ibata



Luxury Private
Training Gym



“He is a mediocre (Bonsai).”

Chairperson
Nihon University
Mr. Hidetoshi Tanaka

来年 2020 年に東京 Olympic を控えた日本では、遺憾ながら地方裁判所の三重県 津家庭裁判所において、裁判所の職員が調停協議に当たって冷静な議論が出来ません。また埼玉県 さいたま家庭裁判所において成年後見について裁判所の裁判官等が Business Manner の身に付いた緊張感のある丁寧な法的手続きが出来ません。さらにそれぞれの家庭裁判所の責任者でみえる所長（多見谷寿郎所長、孝橋宏所長）が、そのことについて、当事者（志田幸久医師）から Claim を受けた後もまるで何事もなかった様に裁判所としてさらなる法的手続きを進められ、裁判所が選任した司法書士、弁護士についての家庭裁判所の選任責任、家庭裁判所が指導、指示して進める法的手続きの説明責任の有無も明らかにされず、との事態に陥っています。ちなみに中国並びに近年米国とも親交のある北朝鮮の故 金日生最高指導者は、過去、北朝鮮による日本人拉致事件に対して「部下が勝手にやったこと（北朝鮮は一枚岩ではない）」と釈明されました。日本の司法制度並びに司法機関は、平坦な道だけではなく、医師との紛争を交えた泥道も歩んでみえますが、Macau 並びに Las Vegas では、Business Manner の身に付いた Staff が、日常 Casino Floor にて緊張感のある冷静で丁寧な真剣勝負、すっきりとした Business をしてみえまして、あそこ（日本）の新聞社が系列 TV 局の取材源、財務省の（元）事務次官を世界中のマスコミへ売られた様に、Casino のお客さんをペラペラマスコミに売ったりはされません。なお先月 2019 年 9 月 14 日私がお会いした香港と東京の Ritz-Carlton Hotel、二人の Bartender さんのうち Ritz-Carlton 香港の Bar Manager は、Guest に対して緊張感のある冷静で丁寧な仕事してみえ、名古屋及び東京高等裁判所長官（綿引真理子長官、林通晴長官）と異なり、Guest からの Claim にも適切で分かり易い対応、危機管理がお出来きになることと思われま。三重県で最も多い呼吸器疾患患者数を誇る三重中央医療センター、「採用率 3.2%の狭き門をくぐり抜け、独自の厳しい 192 時間の教育制度を達成した精鋭」と Homepage 上紹介される Personal Training Gym Rizap 東京の（元）私立順天堂大学からいらした医師、トレーナーなどの様に、Claim を無視し、子供の様に「ちゃって」「ちゃって」と連呼されたりすることはありません。残念ながら Ritz-Carlton 東京の Heard Bartender さんは Guest への対応が Marriott Hotel Level の印象で、私が 16 年間理容店に通っています Hotel New Otani（旧 New Otani Marriott Hotel）東京でも、2019 年 9 月 16 日、Bell Desk にてさいたま家庭裁判所警備員と同様 Staff 同士が笑い話をしてみえ、Reception では津家庭裁判所書記官の様に Guest に Casual な話し方をしてみえましたが、一流大学ほど大学の格を重んじる様に、一流 Hotel ほど Hotel の格を重んじてみえます。なお「自主創造」を掲げ、危機管理学部を持つ私立日本大学では、2018 年 5 月 6 日に発生した American Football 部監督兼大学理事による American Football 部の不正タックル問題、不祥事に際して、大学理事長が「TV のバラエティー番組で笑いものにされる」との理由で自主的な記者会見を拒否されるなどの対応で、「日本大学は、危機管理能力がない」との評価が創造されました。

Yukihisa SHIDA, M.D., Ph.D.

Doctor and Chairperson of Sports — the fastest pace in history
Team Doctor of the Japan Table Tennis Team (1990-1994)
Chairperson of the International Table Tennis Federation Sports Science Congress (1991)