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September 20, 2013

Ms. Rainy Chan  
General Manager  
Peninsula Hotel  
Hong Kong, China  
Dear Ms. Chan,



Hotel's Mid-level Manager

I'm currently staying at the Peninsula Hotel in Hong Kong. I appreciate your kindness in allowing me to have stayed at the Peninsula Hotel Hong Kong and to comment to you, as I did at Osaka University, on September 20, 2013.

**Ms. Rainy Chan: General Manager of the Peninsula Hotel Hong Kong (September 20, 2013)**

Dr. Shida provides an explanation to Ms. Chan

"I asked your hotel this question on December 14, 2010 during my last visit to Hong Kong. 'The Peninsula Hotel which has a modern tower is known to be a top hotel in Hong Kong. All Hong Kong people know your hotel as one of the landmarks in Kowloon in history, but the hotels which have neighbored the Peninsula Hotel since its opening in 1928, the Sheraton Hotel and InterContinental Hotel, put an empty land on their access maps instead of the Peninsula Hotel. What do you think of this fact?' Then a restaurant assistant manager answered to me (for us) in his Chinese restaurant, 'It is not the best reception for the people including guests from around the world to Hong Kong.' I replied to the Peninsula Hotel, 'I'm studying with three themes, Study, Art and Philosophy, and have already visited 100 hotels in the world. A case in point is that The *Asahi Shimbun* (Japan) introduced in its weekly feature article "be," a lawyer who handles incidents caused by organized groups of gangsters and has visited 100 countries around the world for business or private purposes. On the other hand, my three works have rarely been taken up as a topic in lectures, meetings and special magazines led by chairpersons and presidents including the Chairperson of Japan Society for Medical Education (Dr. Shigeaki Hinohara), President of Tokyo University of the Arts (Mr. Ryohei Miyata) and President of the University of Tokyo (Dr. Junichi Hamada). I am under the impression that the situation of my three works is like an empty land in each field in Japan in 2010.' General Manager, a few years have passed. The situation of the Peninsula Hotel Hong Kong and my three works which is like an empty land due to their management and marketing has not changed at all. Conversely, I said to the Chef of the Peninsula Hotel Manila from the Philippines in our city, Tokyo on July 3, 2013 that the Peninsula Hotel Tokyo, established in 2007, where the restaurant's staff sometimes talk with the guests in more casual ways than the staff of the Hotel New Otani Tokyo that has opened its operation since 1964, and it can choose one from two ways, No.1; the Peninsula Hotel Tokyo 'kaizen (improve)' their manners that are commensurate with a high-class hotel or No.2; the Peninsula Hotel Tokyo stops announcing that 'We are the Landmark in Tokyo' on its official homepage. Otherwise, the Peninsula Hotel will be confronted by the same situation as third-class private universities in Japan. Juntendo University (CEO: Dr. Hideoki Ogawa, Tokyo Metropolitan) announced that the university has six university hospitals (which has the largest number of beds among Japanese universities) and was rated 'AA, stable' (reliable) by the Japanese biggest rating and investment information firm on its website. However, we heard that Prof. Hiroshi Tanaka and his medical team of Juntendo University Urayasu Hospital etc. called medical doctors 'Mr./Ms. (San)' and tell vulgar jokes ('Shimoneta'?) about their wives, nurses or friends, greenhorns and foreign (conspicuous) cars...at the medicine meeting on April 21, 2012. And this is one of their traditional daily events."



Sincerely,

Yukihisa SHIDA, M.D., Ph.D.  
The Doctor and Chairperson of Sports — the fastest pace in history  
Team Doctor of the Japan Table Tennis Team (1990-1994)  
Chairperson of the International Table Tennis Federation Sports Science Congress (1991)