

October 21, 2025

Mr. Samit Ganguly

General Manager
Four Seasons Hotel
Jakarta, Indonesia



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Mr. Ganguly

**National Monument of Indonesia (MONAS)
in Jakarta on October 20, 2025**

Dear Mr. Ganguly,

I stayed at the Four Seasons Hotel Jakarta on October 20 and 21, 2025. I appreciate your kindness in allowing me to stay at the Four Seasons Hotel Jakarta and to provide a comment to you, as I did at Osaka University, on October 21, 2025.

Mr. Samit Ganguly : General Manager of the Four Seasons Hotel Jakarta (October 21, 2025)

Dr. Shida provides an explanation to Mr. Ganguly

Long ago, at Takada Honzan Senju-ji Temple in my hometown of Tsu City, Mie Prefecture, Japan, it became the talk of the town that a group of monks — who had been collecting small donations along the temple approach, where even those living under hardship would come to pray — were later seen boarding the Kintetsu Limited Express train from Tsu Station to return home. People in the town were taken aback and murmured, “The donors ride the *rapid train*, while the monks who received the money take the *limited express*.” “How extravagant!” And so, a local saying went around with a touch of humor:

“Yosakoi, yosakoi — the monk has bought a limited express ticket!” From the “Yosakoi-bushi,” a traditional Japanese folk dance performed at the *Jakarta Japan Festival* and celebrated as a symbol of Japanese culture.

昔、私の故郷 三重県津市の高田本山 専修寺で、生活に厳しい人も歩いてみえる参道にて、少額の寄付を集めてみえたお坊さん方が、津駅で近鉄特急に乗って帰っていかれたと噂になりました。「お金をあげた人が急行で、お金をもらったお坊さんが特急」「贅沢」と地元の人がみんな呆れてました。

「よさこい、よさこい。お坊さんが特急券を買ったとき」 Jakarta の「日本祭り (Jakarta Japan Festival)」でも披露され、日本文化を象徴する踊りとして有名な「よさこい節」より



National Treasure – Takada-ha Head Temple Senju-ji
(The path leading from the lower right of the photo toward the central worship hall is the temple approach)

In the Tokyo metropolitan area, where I have lived since 2003, there was also a notable case during the House of Representatives by-election for Tokyo's 15th district in April 2024. Mr. Hirotada OTOTAKE — widely known in Japan as the author of *Gotai Fumanzoku (No One's Perfect)* and for having been born without arms and legs — repeatedly made public appeals on the streets of Tokyo, including in areas where even those struggling with daily life pass by, saying:

“I have no money.”

“Please give me money.”

“Even a small donation would mean a lot.”

“Please help me.”

Unfortunately, despite Tokyo Governor Yuriko KOIKE's full backing, he was not elected to the National Diet, as his public image did not quite align with hers. However, unlike the monks who had come to Takada Honzan Senju-ji from elsewhere for a temporary stay, Mr. Ototake appears, for the time being, to be refraining from a luxurious lifestyle—such as dining at fine-dining restaurants like Mandarin Oriental, Tokyo or NOBU Tokyo, wearing designer clothing, or living in upscale residences. He appears to be a mediocrity—with no clear evidence of brilliance—like former Prime Minister Yoshihide SUGA, General Manager Kazuhiko YASHIMA of the Imperial Hotel Tokyo (Leading Hotels of the World), and TBS (Tokyo Broadcasting System) newscaster Takahiro INOUE, but he holds a bachelor's degree in economics from Private Waseda University in Japan, where he studied economics.

[Reference: “Paper on November 2, 2020 (Kagaya Spa Hotel, Japan),” “Paper on August 23, 2023 (Thailand)” and “Paper on April 23, 2025 (Denmark)” on the academic website *chairperson.jp*]

また私が 2003 年より居住しています東京首都圏では、「(生まれつき両手両足の無い) 五体不満足」として日本で有名な乙武洋匡氏が、2024 年 4 月の衆院東京 15 区補欠選挙の際、候補者として

「私はお金がありません」

「お金を下さい」

「少額でもご寄附をお願いします」

「助けて下さい」

と、やはり生活に厳しい人も歩いてみえる都内街頭でも繰り返し訴えてみえました。

残念ながら全面支援された小池百合子東京都知事と Image が合わず、国会議員の選挙には落選されたのですが、乙武さんは高田本山にみえたお坊さんとは異なり、Mandarin Oriental Hotel 東京、NOBU Restaurant 東京の様な高級 Restaurant、Brand の服、高級住宅等の贅沢な生活は、今は控えてみえることでしょう。菅義偉元総理、帝国 Hotel 東京 八島和彦総支配人、TBS 井上貴博 Newscaster などと同じく（秀才の Evidence を証明するのが難しい）凡才でみえますが、経済学を勉強された私立早稲田大学経済学士でいらっしゃいます。



Mr. Hirotada OTOTAKE

Well-known yet mediocre graduate of Private Waseda University, who was admitted through a self-recommendation entrance examination
Japanese writer, television personality, YouTuber. Vice Representative of the political organization “First Association.”



Mr. Daniele Cason, Executive Chef at Mandarin Oriental Tokyo (left), and Mr. Juan Manuel Barrientos, Owner Chef of the El Cielo restaurant chain (right) at the Mandarin Oriental Hotel Tokyo on July 11, 2025

Chef Daniele Cason, who hails from Rome, oversees all the restaurants at the Mandarin Oriental, Tokyo, including *The Pizza Bar on 38th*, which was ranked No. 1 in the Asia–Pacific region in Italy’s *50 Top Pizza Asia Pacific* for both 2023 and 2024. By contrast, on July 11, 2025, after attending the collaboration dinner by the two chefs, I visited the Mandarin Bar (Main Bar), where the male Bar Assistant Manager abruptly dropped his head, uttered “Ah ~ ~ ~,” and responded with a series of “Hmm, hmm, hmm,” which appeared to me as the most discourteous behavior I have ever encountered at any Mandarin Oriental hotel worldwide.

Chef Juan Manuel Barrientos won a Michelin star in Washington, D.C., in 2021—the first for a restaurant of Colombian cuisine—and is also well known as a philanthropist. He established the El Cielo Foundation, through which he supports wounded soldiers, victims of conflict, and former gang members via culinary education and vocational training; he also delivers lectures to convey a message of social transformation through gastronomy. He spoke as well at the Global Entrepreneurship Summit 2016 held at Stanford University. Chef Barrientos is from Medellín, Colombia, once called “the most dangerous city in the world.”

Rome ご出身の Daniele Cason Chef は、Mandarin Oriental 東京内の「The Pizza Bar on 38th」を含むすべての Restaurant を統括してみえ、同店は Italia の Ranking 「50 Top Pizza Asia Pacific」において、2023 年および 2024 年の両年で Asia 太平洋地域第 1 位に選ばれました。一方 2025 年 7 月 11 日、二人の Chef による Collaboration Dinner の後に Main Bar である「Mandarin Bar」を訪れた際には、男性の Bar Assistant Manager が私の前で突然頭をガクツと落とし、「あ〜〜〜」と言われ、さらに「ふん、ふん、ふん」と相槌を打たれまして、世界の Mandarin Oriental Hotel として Worst Manner に映っていらっしやいました。

Barrientos Chef は、2021 年に Colombia 料理として Washington, D.C. の Restaurant で初めて Michelin の星を受賞される一方、慈善家としても有名。El Cielo Foundation を設立され、料理教育、職業訓練を通じ、戦闘で負傷した兵士、紛争被害者、元 Gang などを救済する他、講演により、料理を通じた社会変革の Message を伝えてみえます。Stanford 大学で開催された Global Entrepreneurship Summit 2016 でも講演されました。Barrientos Chef はかつて「世界一危険な都市」と言われた Colombia の Medellín 市ご出身です。



Mr. Nobuyuki Matsuhisa, Owner Chef of Nobu Restaurant at NOBU Restaurant Tokyo on August 26, 2025

Japanese Chef Nobuyuki MATSUHISA, together with the Hollywood actor Robert De Niro, has expanded to about 55 restaurants and around 40 hotels worldwide, and his total assets are said to be around JPY 20 billion (approx. USD 133,30,000 at an exchange rate of 150 yen to the dollar). In addition to establishing the Matsuhisa Foundation, he has contributed to society by hosting numerous charity dinners. In 2017, he received the “Friend of Peru” honor for helping to popularize Peruvian cuisine and regional ingredients worldwide and for his contributions to Peru’s national brand. In 2025, the documentary film “NOBU” was released in the United States.

松久信幸 Chef は、俳優 Robert De Niro と共に、世界各国で Restaurant を 55、Hotel を 40 程展開され、総資産 200 億円とも言われています。Matsuhisa Foundation を設立の他、数々の Charity Dinner を開催されるなど社会貢献をされ、2017 年には Peru 料理及び Peru の地方素材を世界に広めてきた功績、Peru の国際 Brand への貢献などにより Friend of Peru を受賞。今年 2025 年には、米国で Documentary 映画「NOBU」が公開されました。

Meanwhile, in Japan, so-called “remittance scams” and other forms of fraud have become a major social issue in recent years. According to the National Police Agency, the total amount of damages from special fraud in 2024 reached JPY 72.2 billion (approx. USD 48.1 million at an exchange rate of 150 yen to the dollar), while the overall losses from all types of fraud — including SNS-based investment scams and romance scams — amounted to JPY 307.5 billion (approx. USD 2.05 billion at the same exchange rate). Furthermore, I myself have fallen victim to the following three cases of “fraud damage” as of last month.

一方、日本ではいわゆる「振り込め詐欺」などの詐欺が大きな社会問題となっておりまして、警視庁によりますと 2024 年 1 年間の被害額は、特殊詐欺が 722 億円、SNS 投資型詐欺、Romance 詐欺などを含めた全ての詐欺総計は 3,075 億円です。そして私も近年先月までに以下 1 ~ 4 の「詐欺被害」に遭っています。

- 1 On May 27, 2022, I searched on Google to apply for ESTA and submitted my application through a website that appeared among the top search results. However, it turned out to be a privately operated application agency’s website designed to closely resemble the official website of the United States government. Although the ESTA application itself was successfully processed, the total cost was about JPY 5,000 (approx. USD 33 at the same exchange rate) higher than applying directly through the official U.S. government website.



2022 年 5 月 27 日、ESTA 申請のために Google で検索を掛けまして、上位に表示されました website で申請しましたところ、当時 America 合衆国の公式 website によく似せて作られた民間申請業者の website でした。ESTA 申請自体は可能でしたが America 合衆国の公式 website での申請に比べて 5 千円程 高かったです。

- 2 On January 27, 2025, I took the Heathrow Express alone from Heathrow Airport and arrived at the terminal station, Paddington Station in London. Upon arrival, two young women approached me and asked, “Is this Paddington Station?” I replied, “Yes, it is,” and as I was about to get off, one of them momentarily held down my suitcase in the aisle. After stepping onto the platform, I realized that more than GBP 400 in banknotes had been taken from my wallet. Although I had purchased a First-Class ticket for the Heathrow Express, it seemed that no conductor came around to check tickets during the journey from Heathrow Airport to Paddington Station. Therefore, I was unable to ask about the location of the First-Class carriage and apparently ended up sitting in a standard-class car. As for the amount of this loss, I made up for it by forgoing the souvenirs I had planned to buy for several hundred staff members at my multiple affiliated hospitals, so the situation has effectively balanced out (*even*).



2025 年 1 月 27 日 Heathrow Airport より一人 Heathrow Express に乗り、終着駅 London の Paddington 駅に到着しましたところ、若い女性 2 人が寄ってきて私に「ここは Paddington 駅ですか？」と尋ねられました。「Paddington 駅です」と答え降り様としましたら列車通路内で一時的にスーツケースを抑えられまして、その後ホームに降り立ちましたら、財布から 400 Pond 以上のお札が抜かれていました。私 1st Class の Ticket を買っていたのですが、Heathrow Airport から Paddington 駅まで車掌さんがどうも一度も回って見えませんでしたため 1st 車両について聞くことが出来ず、普通車両に乗っていました様です。なおこの被害金額は、私の複数の勤務先の病院職員さん（数百名）へのお土産をお休みにしてもらいまして、Even となっています。

3

In August 2025, I applied for the issuance of an ANA Diners Premium Card, which was issued later that month. However, when I contacted the Diners Premium Card service on September 8, I was informed that the credit limit for the Diners Premium Card was only JPY 500,000 (approx. USD 3,300 at an exchange rate of 150 yen to the dollar) per month. The response from the credit call center representative was also disappointingly unprofessional, filled with childish reactions such as “Ah ~ ~ ~,” “hmm, hmm.” Since a monthly credit limit of only JPY 500,000 was not practical for my usage, I was unable to keep the card and therefore canceled it on September 8, merely a few weeks after issuance. The membership and card issuance fees totaled JPY 225,500 (approx. USD 1,500 at an exchange rate of 150 yen to the dollar). Regarding this matter, I have already sent an e-mail below to the relevant department of All Nippon Airways (ANA), the partner company of the Diners ANA Premium Card.



2025 年 8 月に ANA Diners Premium Card の発行を申し込みまして、下旬に発行されました。しかし 9 月 8 日に Diners Premium Card へお問い合わせしましたところ、Diners Premium Card の与信は 1 か月で 50 万円のみとのことで、与信 Call Center 担当者も「あ〜〜〜」「ふん、ふん」と小学生 Level の電話応対でいらっしゃいました。1 か月で 50 万円の与信では私利用出来ませんため、Diners Premium Card は残すことが出来ず、発行後わずか数週間の 9 月 8 日に解約となりました。Diners Premium Card 入会金と Card 発行料合わせて 225,500 円です。なお本 Trouble につきましては、Diners ANA Premium Card 提携先の全日空の関係部署に下記 E-mail を送信済です。

To: All Nippon Airways (ANA, Japan) Credit Card Department
Date: October 12, 2025

My name is Yukihiisa SHIDA, a Star Alliance Gold Member. I am writing regarding the ANA-affiliated credit card, the ANA Diners Premium Card.

I applied for the issuance of the ANA Diners Premium Card in August 2025, and it was issued in late August. However, when I contacted the Diners Premium Card Customer Service Center on September 8, I was informed that the monthly credit limit was only JPY 500,000. Furthermore, the female staff member at the Diners Premium Card credit division call center responded with “Ah ~ ~ ~” and “Hmm, hmm” — a manner of telephone etiquette that could be described as elementary-school level.

With a credit limit of only JPY 500,000 (approx. USD 3,300 at an exchange rate of 150 yen to the dollar) per month, the Four Seasons Hotel Otemachi could not have the reassurance or trust necessary to accept the card for payment (in fact, the hotel was apparently unable to process the JPY 900,000 «approx. USD 6,000 at an exchange rate of 150 yen to the dollar» annual Wellness membership fee). Consequently, only a few weeks after issuance, on September 8, I canceled the Diners Premium Card.

Having paid a total of JPY 225,500 (approx. USD 1,500 at an exchange rate of 150 yen to the dollar) for the admission fee and card issuance fee, I could not help but feel deceived, despite the statements made by Mr. Koji IGARASHI, President of Sumitomo Mitsui Trust Club (the issuing company of Diners Club), on the Diners Club website, such as:



President Koji IGARASHI

“We are committed to enriching the lives of our members.”
“Through heartfelt hospitality, we support those who always seek the best.”
“Diners Club imposes no uniform limit on the amount of credit available.”

Below are the details that I had already conveyed in writing and by telephone to Diners Club by September 8, 2025:

- # My 2024 annual income, as declared to the Shinagawa Tax Office through my certified public accountant, is JPY 30 million (approximately USD 200,000 at an exchange rate of 150 yen to the dollar), including dividend income.
- # My total assets are JPY 300 million (approximately USD 2 million at an exchange rate of 150 yen to the dollar), with no liabilities.
- # My existing VISA ANA Premium Platinum Card and AMEX Platinum Card have credit limits of approximately JPY 10 million and JPY 15–20 million, respectively. Therefore, a Diners Premium Card with only a JPY 500,000 (approx. USD 3,300 at an exchange rate of 150 yen to the dollar) limit is unusable for me.

In view of the above, I sincerely hope that this report will help prevent similar incidents from occurring in the future within ANA's affiliated credit card partners.

Thank you very much for your continued support and kind attention.

Yukihisa Shida, M.D., Ph.D. from National Mie University (Japan)
Star Alliance Gold Member

全日空 Credit Card 部署御中

2025 年 10 月 12 日

いつもお世話になります。私 Star Alliance Gold Member の志田と申します。全日空の提携 Card、ANA Diners Premium Card につきましてのご連絡です。

私 2025 年 8 月に ANA Diners Premium Card の発行を申し込みまして、下旬に発行されました。しかし 9 月 8 日に Diners Premium Card へお問い合わせをしましたところ、Diners Premium Card の与信は 1 か月で 50 万円のみとのことで、Diners Premium Card の与信部署 Call Center の女性担当者は「あ〜〜」「ふん、ふん」と小学生 Level の電話応対でみえました。1 か月で 50 万円の与信では、Four Seasons Hotel 大手町の決済 Credit Card としましても Four Seasons Hotel に安心、信用していただかず（事実 Hotel にて、Wellness 年会費 90 万円の決済が出来ませんでした様です）、発行後わずか数週間後の 9 月 8 日、Diners Premium Card を解約としました。Diners Premium Card 入会金と Card 発行料が合わせて 225,500 円にて、私としましては、

「これからも皆様の人生を豊かにする取り組みを進めていく所存です」

「心を込めたおもてなしで、常に最良を求める皆様の毎日をお手伝いします」

「ダイナースクラブでは、ご利用可能枠に一律の制限を設けていません」

と Diners Club の Website で述べてみえます三井住友トラストクラブ《Diners Card 発行会社》五十嵐幸司社長によります、「振込み詐欺」に遭ってしまいました気分です。なお以下は、書面と電話で 2025 年 9 月 8 日までに Diners Club へ私からお伝え済の内容です。

公認会計士さんから品川税務署へ申告してもらいました私の 2024 年の年収は、株配当金を含め 3,000 万円（税込）です。

総資産は 3 億円（税込）で借金はありません

以前から所有しています VISA ANA Premium Platinum Card と AMEX Platinum Card の与信は、それぞれ 1,000 万円と 1,500 万円～2,000 万円弱で、与信 50 万円の Diners Premium Card は利用することが出来ません。

以上の経緯を踏まえまして、今後全日空の提携 Credit 会社において同様の事象が生じません様、本報告が再発防止の一助となりましたら幸いです。

今後ともどうぞよろしくお願い申し上げます。

志田幸久（国立三重大学医学博士）
Star Alliance Gold Member

4

On October 18, 2025, during the late-night ANA international flight from Tokyo to Singapore, about one hour before the early-morning arrival, an in-flight announcement was made: “Have you completed the arrival documents required for entry into Singapore?” It was at that moment that I first realized an electronic declaration was required. I immediately began the application through the site that appeared at the top of my Google search results. During the procedure, I asked a male ANA flight attendant to come to my seat and look at the screen with me. “This input seems fine, doesn’t it?” (Dr. SHIDA) “Is everything all right?” (male flight attendant) However, the website turned out to belong to a private agency. Unlike the official Singapore Government application, which is free of charge, I paid 20 Singapore Dollars (approximately USD 15.4) with my AMEX Platinum Card. To offset this additional cost, I slightly economized on both my overseas *docomo* (Japan’s largest mobile network operator) Wi-Fi plan and my Grab ride from the airport to the Marina Bay Sands Hotel, thereby keeping the total expenses roughly balanced. Therefore, unlike the long blue-lettered e-mail addressed to me from Jin Ting Wan, dated October 8 — which described the Chef’s Tasting Menu (198 Singapore Dollars, approximately USD 153, exclusive of tax and service charge) and the Wine and Tea Pairings (each priced at 98 Singapore Dollars, approximately USD 76, exclusive of tax and service charge) — I did not turn blue myself, and instead enjoyed a delightful lunch and dinner at the Marina Bay Sands Hotel in Singapore on that very day.



**Immigration & Checkpoints Authority
(Singapore)**



“As a first-class restaurant, it was rather unusual in recent years in that it used Russian caviar in its dishes and even handed out lens cleaners to guests at their tables”

Mr. Li Huai Bo, Executive Chef of the Chinese restaurant Jin Ting Wan (55th floor, Marina Bay Sands Hotel) during lunchtime on October 18, 2025



At the California cuisine restaurant Spago (57th floor, Marina Bay Sands Hotel) during dinnertime on October 18, 2025

2025 年 10 月 18 日、東京深夜発 Singapore 行 ANA 国際線で、Singapore 早到着 1 時間程前に「Singapore 入国に際して入国書類の記載はお済でしょうか？」との機内放送がありまして、私初めて電子申請が必要なことを知りました。急ぎ Google 検索の一番上に表示された Site から申請開始しまして、途中で ANA 男性客室乗務員に私の席まで来てもらい画面を見てもらいました。「この入力で良さそうですね」(Dr.志田)、「大丈夫ですか？」(男性客室乗務員)との会話が交わされましたが、結局民間申請業者の website でした。無料申請の Singapore 政府公式申請と対照的に、AMEX Platinum Card にて 20 Singapore Dollar お支払いとなりましたが、docomo 海外 wifi 契約と空港から Marina Bay Sands Hotel Singapore までの Grab を、それぞれ若干節約して Even としておきました。

取り敢えず、Marina Bay Sands Hotel 内中華料理 Restaurant Imperial Treasure Fine Chinese Cuisine (57F) から送られてきました 10 月 8 日付私宛青い文字の長文 Mail (Chef Tasting Menu 《198 Singapore Dollar、税サ別》に合う、Wine Paring と Tea Paring 《同価格で 98 Singapore Dollar、税サ別》に関する案内) の様に、私真っ青になることもなく、同日は Lunch と Dinner をおいしくいただいています。

General Manager. On September 23, 2025, the second *Noto Earthquake Reconstruction Charity Gala Party* (participation fee: JPY 66,000) was held at the Four Seasons Hotel Tokyo at Otemachi, following the inaugural event in 2024 that supported recovery efforts for the Noto Peninsula Earthquake, which occurred in January 2024. I attended the event for the first time.

In part to offset the loss I incurred from the aforementioned “3 Diners Card Fraud” (JPY 225,000 «approx. USD 1,500 at an exchange rate of 150 yen to the dollar»), I made a modest contribution of my usual JPY 10,000 (approx. USD 67 at an exchange rate of 150 yen to the dollar) at the Gala this time. However, guests who hold an AMEX Centurion Card or AMEX Platinum Card (note: in Indonesia, only the AMEX Platinum Card is issued, as the Centurion Card is not available), who travel in First Class or Business Class, and stay at Four Seasons Hotels, Ritz-Carlton Hotels, and other world-class properties, are generally expected to demonstrate personal commitment to *social contribution* as members of the global elite. At the Charity Gala Party on September 23, more than 100 guests attended, and total donations amounted to approximately JPY 8.3 million.

In the Tokyo metropolitan area, NHK (Japan Broadcasting Corporation) broadcasts a special segment titled “*Stop Fraud! We Will Not Be Deceived*” three evenings a week, calling on viewers to protect themselves from becoming victims of scams. Nevertheless, the reality is that fraudsters and fraudulent groups have already infiltrated our everyday lives.

General Manager、先月 2025 年 9 月 23 日、Four Seasons Hotel Otemachi Tokyo にて 2024 年に続く第 2 回能登（2024 年 1 月発生・能登半島地震）復興支援 Charity Gala Party（参加費 66,000 円）が開かれまして、私初めて参加させていただきました。そして上記「3 Diners Card 詐欺」の被害金額 225,000 円分を Even にしますためにも、Charity Gala Party での寄付を今回も普段の 1 万円のみといただきましたが、AMEX Centurion Card または AMEX Platinum Card（Indonesia では、AMEX Platinum Card のみで、Centurion Card は発行されていない）を所有し、航空機の First Class、Business Class を使い、世界中の Four Seasons Hotel、Ritz-Carlton Hotel などに宿泊される様な上流の Guest は、個人的に大人の社会貢献も求められていますところです。9 月 23 日の Charity Gala Party は 100 名を超える出席者で、総計約 830 万円の寄付が募られたとのことでした。

東京首都圏では、NHK が週 3 日、夕方番組で「STOP 詐欺被害！ 私たちはだまされない」の特集コーナーを放映して、視聴者に詐欺被害に遭わない様に呼び掛けていますところですが、詐欺師、詐欺 Group は、私たちの日常に入り込んでいますのが実情です。

Sincerely,

Yukihisa SHIDA, M.D., Ph.D.

The Doctor and Chairperson of Sports — the fastest pace in history

Team Doctor of the Japan Table Tennis Team (1990-1994)

Chairperson of the International Table Tennis Federation Sports Science Congress (1991)