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Hotel's Middle Manager

July 5, 2014

Mr. William Mackay
General Manager
Four Seasons Hotel
Hong Kong, China

Dear Mr. Mackay,

I'm currently staying at the Four Seasons Hotel in Hong Kong. I appreciate your kindness in allowing me to stay at the Four Seasons Hotel and to give a comment to you, as I did at Osaka University, on July 5, 2014.

Mr. William Mackay: General Manager of the Four Seasons Hotel Hong Kong (July 5, 2014)

Dr. Shida provides an explanation to Mr. Mackay

“Our highly personalized 24-hour service, combined with authentic, elegant surroundings of the highest quality, embodies a home away from home for those who know and appreciate the best.” Four Seasons Hotel Company announces in its Internet homepage. A Head Chef of the Four Seasons Hotel Washington, D.C. held his chef event, but he didn't make an appearance at the Ekki restaurant of Four Seasons Hotel Tokyo. I felt discomfort and made a complaint about it to the Four Seasons Hotel Tokyo on October 24, 2010. Then Ms. Sommelier of Four Seasons Hotel Tokyo offered an excellent dinner by Mr. Chan Yan Tak, the first Chinese chef who earned three Michelin stars at Four Seasons Hotel Hong Kong, special menu for me, only one person, which included a coffee jelly dessert on December 13, 2010. [Dr. Shida who has his schedule arranged to the minute in the Tokyo Metropolitan area likes coffee, anti-sleeplessness.] Thank you, General Manager. And this is my experience in 2014. At the Minami Hachioji Hospital in Tokyo, Dr. Yasumasa Shirai, Hospital Director and Professor Emeritus of Nippon Medical School (third-class private university, Tokyo) usually doesn't make an appearance in the inpatient department and is not involved in medical care for his 70 patients as a sole full-time doctor in charge of all 70 inpatients. The director has no experience as a physician and a chief nurse who actually sees and provides medical care with 70 patients every day did not understand the Wahington Manual (Basic Clinical Book). Four part-time medical doctors including me (Dr. Shida), who regularly worked at the hospital according to the day of the week, almost didn't know general conditions of 70 patients. I reported to the MRT (one of major doctor recruit companies in Japan) that the director's medical level of Nippon Medical School is lower than the lower limit from the view point of the law and modern medicine in Japan on April 30, 2014. I asked about two inpatients' pathological diagnosis and therapy plans and a patient with chronic renal failure on April 28, and a patient who had a high fever for two weeks on June 23, but the director and chief nurse couldn't answer it. The fact is that they almost have no 'experience (Yatteiru)' of internal medicine, reading medical books and writing clinical records for the inpatients. This hospital is managed by Chief Director Takayoshi Shintani and Director Masayoshi Shintani (Teikyo University «third-class private university, Japan» and the University of Tokyo «first-class public university» graduate, Medical Doctor and Japanese Diet Member) of the Aoi Medical Corporation (Aoi Group which holds 85 hospitals and medical facilities in Japan). The Tokyo Metropolitan Government (Governor: Mr. Yoichi Masuzoe) had better not overlook the 'Vicious Operation (of the medical corporation)' conducted by a doctor from a private university who sometimes had fired me (Doctor of Medicine, Mie University «near first-class public university, Japan»), a specialist of the medical education in Tokyo Metropolitan area.”



Mr. Chan Yan Tak



Dietman Masayoshi Shintani
(Bachelor of Medicine,
Teikyo University)



Tokyo Metropolitan Government



Sincerely,

Yukihisa SHIDA, M.D., Ph.D.

The Doctor and Chairperson of Sports — the fastest pace in history

Team Doctor of the Japan Table Tennis Team (1990-1994)

Chairperson of the International Table Tennis Federation Sports Science Congress