

October 5, 2022

Mr. Hideya SADAYASU
Vice President of the Japan Hotel Association
President of the Imperial Hotel, Ltd.

Japan Hotel Association
Tokyo, Japan



一般社団法人
日本ホテル協会

定保英弥殿
日本 Hotel 協会 副会長
帝国 Hotel 株式会社 代表取締役社長

日本 Hotel 協会
東京、日本



Mr. Hideya SADAYASU on February 15, 2014

I am Yukihiisa SHIDA, a doctor of medicine at Mie University (Japan). I was with you at the Leading Hotels of the World Party in 2014 once and a current member of Golden Lion Club at the Imperial Hotel Tokyo.

いつもお世話になります。私 2014 年の Leading Hotels of the World の Party で一度ご一緒させていただきました、帝国 Hotel 東京・Golden Lion Club の現会員、三重大学医学博士の志田幸久です。

This month, I had the opportunity to fill in a guest questionnaire for the Four Seasons Hotel, and uploaded it to the academic homepage "chairperson.jp". Since you are not only President of Imperial Hotel, Ltd. but also Vice President of the Japan Hotel Association, I would appreciate it if the Japan Hotel Association (President: Mr. Hiroo MORI «President of the Grand Hyatt Hotel Tokyo») could take a look at it from the aspect of "providing safety, security, and service at the hotel," and use it as much as possible for "improving the quality of hotels, promoting the hotel industry, and nurturing human resources."

私今月 Four Seasons Hotel へ宿泊 Guest アンケートを記載する機会がありまして、学術 Homepage 「chairperson.jp」に Up 致しました。定保英弥 帝国 Hotel 社長は、日本 Hotel 協会の副会長でもみえまして、もしよろしければ日本 Hotel 協会（会長：森浩生 Grand Hyatt 東京社長）におかれまして「Hotel における安全、安心、Service」の面よりご高覧いただき、今世紀の「Hotel の質の向上並びに Hotel 産業の振興、人材の育成」に少しでもお役立ていただければ幸いです。

It might be presumptuous, but it is regrettable that the general manager and its employees don't double-check and the president doesn't confirm their performance at the Imperial Hotel Tokyo. In our medical field, the University of Tokyo Hospital (1,221 beds) requires double check by a female cardiologist in charge and the professor, and confirmation by the director. And a long-term care hospital (239 beds) I work for as a regular full-time doctor in Chiba Prefecture also requires double check by a part-time male doctor who is a graduate of private Keio University and a female doctor in charge who is a graduate of national Akita University, and confirmation by a head nurse (and the director) in Japan. National universities recommend doctors to confirm and review everything. Please refer to Academic Papers (F) "Paper on May 11, 2022 (The University of Tokyo)" and "Paper on August 1, 2022 (U.S.A.) on the academic homepage "chairperson. jp".

なお僭越ながら帝国 Hotel 東京におかれまして Hotelman、Hotelwoman と金尾幸雄総支配人の Double Check、そして定保英弥社長の確認がなされていないことは遺憾なことです。私達医学の分野では、例えば国立東京大学病院（1,221 床）では女性の循環器専門医と教授の Double Check、そして病院長の確認が必要で、私の常勤勤務先千葉県内の療養型病院（239 床）でも私立慶應大学出身非常勤男性医師と主治医の国立秋田大学出身常勤女性医師の Double Check、そして看護総師長（及び病院長）の確認がなされています。国立大学では「確認をとり見直すこと」が推奨されていまして、学術 Homepage「chairperson.jp」内 Academic Paper (F) 「Paper on May 11, 2022 (The University of Tokyo)」 「Paper on August 1, 2022 (U.S.A.)」を参照して下さい。

A high-ranking bureaucrat at the Kasumigaseki Central Government Office, which is close to the Imperial Hotel Tokyo said, "There are some (mediocre) ministers who can't understand the bureaucrats' explanations by any means." I do not mean to be rude, but I feel the necessity to confirm that General Manager Yukio KANAOKA is (or is not) a mediocre graduate of National University of Tsukuba like former Diet member Taizo SUGIMURA whose deviation value is lower than 50.

また、帝国 Hotel 東京に程近い霞が関中央官庁のある高級官僚が「官僚からの説明を、どうしても咀嚼出来ない（凡才の）大臣もいらっしゃいます」と話されてまして、不遜ながら金尾幸生 帝国 Hotel 東京総支配人が杉村太蔵元国会議員と同じく国立筑波大学のいわゆる凡才でいらっしゃるのかどうかの確認をさせていただく必要性も感じられます。

Thank you for your continued support.

今後共、どうぞよろしくお願い申し上げます。

Yukihisa SHIDA
M.D., Ph.D. of National Mie University (Japan)

Member of
Roppongi Hills Club, Japan
Tokyo Baycourt Club
Golden Lion Club (The Imperial Hotel Tokyo)
Grand Himedic Club (The University of Tokyo)

October 5, 2022

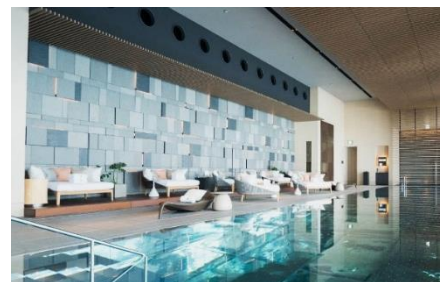
Mr. Andrew De Brito
General Manager
Four Seasons Hotel Otemachi
Tokyo, Japan



Dear Mr. Brito,

I am Yukihiisa SHIDA, a Japanese medical doctor and stayed at the Four Seasons Hotel Otemachi, Tokyo 9 times in 2022 because the hotel discounted accommodation fees and offered benefits such as restaurants vouchers during the Covid-19 pandemic. I appreciate that I was able to take a picture with you for my memory and for the record of our academic papers on February 21, 2022. This is my answer to a questionnaire of the Four Seasons Hotel Otemachi, Tokyo.

My impression is that we can see panoramic city views of Tokyo from the guest rooms equipped with the electric curtains on the 35th ~ 38th floors, have a dinner at the Michelin one-star restaurant... and enjoy live music in the evening at the lounge on the 39th floor. At the fitness club, the guest can relax on a fluffy double bed with a snack by the pool overlooking the Tokyo SKYTREE on the 39th floor. And the hotel's homepage says, "We will respond to any requests of our guests." However, some hotel employees sometimes speak to us in a casual manner like other five-star hotels such as Ritz-Carlton Hotel, Park Hyatt Hotel, Mandarin Oriental Hotel and Aman Hotel in Tokyo.



Lounge

Pool

Four Seasons Hotel Otemachi, Tokyo (35F~39F)

Male and female employees spoke to me (the guest), “あ! (A!)” “あ! (A!)”, “Daijoubudesuka? (Are you OK?) ,” “Daijoubu? (Are you OK?),” “Hai, Hai, Hai (Yes, Yes, Yes),” “えー、えー (E ~ , E ~)” “...desukane, ...desukane,” “Naruhodo, Naruhodo (I see, I see)” and “Konnichiwa! (Hello!)” repeatedly on the phone or at the reception, the bar, fitness club, and in the corridor... in the Four Seasons Hotel Otemachi, Tokyo.

General Manager, the fact that employees of high-class hotels speak such casual Japanese language is their weak point. I expected that the Four Seasons Hotel in Japan will train correct and polite business manners to its employees without omission, especially Japanese business language. The Roppongi Hills Club has not had a perfect system to train their employees yet too. When I had a dinner at a famous high-class steak restaurant next to the Sydney Opera House before, a waiter asked me, “Daijoubudesuka? (Are you OK?)” ten times. He, an Australian waiter, told me he had gone to Japan to study Japanese at a Japanese language school. In 2022, when I stayed at the St. Regis Hotel Osaka on August 8, some male and female employees said to me (hotel guest), “Daijoubudesuka? ten times, too. When I checked-in at the Aman Hotel Tokyo on September 5, a female employee said to me (hotel guest), “ふん(Hun), ふん(Hun)” in a murmur and SONY Akihabara (Tokyo) Service Station asked me on September 6, “Shuurihin-okucchate, Daijoubudesuka? (Send a repaired Walkman! Is it OK?).” And I advised the information desk of the Takashimaya Department Tokyo Nihonbashi (Tokyo) Head Office on September 26, 2022, “A female staff of ‘Fauchon (Paris)’ cake shop on the first basement level clicked the top of her retractable point pen several times before me. It was her poor extortion like a news caster of the Fuji TV (Tokyo).”



These hotels and companies are also not good at training their employees in Japan

I will stay at the Four Seasons Hotel Paris and enjoy a dinner at the Michelin three-star restaurant “Le Cinq” on October 28, 2022. Thank you for your continued support.



**“Polite, Clean and good Manners Atmosphere”
Le Cinq**

Yukihisa SHIDA
M.D., Ph.D. of National Mie University (Japan)

Member of
Roppongi Hills Club, Japan
Tokyo Baycourt Club
Golden Lion Club (The Imperial Hotel Tokyo)
Grand Himedic Club (The University of Tokyo)

Postscript

We regret that the first-class hotel representing Japan in the 20th century, the Imperial Hotel Tokyo, changed. General Manager of the Ritz-Carlton Hotel Tokyo usually teaches its employees that their hotel guests are first-class air passengers. (The Ritz-Carlton Hotel is a truly first-class hotel in Tokyo, different from most of other hotels including the Imperial Hotel Tokyo in the 21st century.) The following paper is written about the current state of the Imperial Hotel Tokyo, which adopted the national University of Tokyo's vulgar heads and private Waseda University's dirty bodies...



Mr. John Rolfs on September 14, 2016
“The Best Employer Company (2015)”
General Manager of the Ritz-Carlton Hotel Tokyo

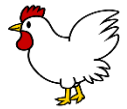


A member of the Leading Hotels of The World, the Imperial Hotel Tokyo has a members-only Golden Lion Club (a restaurant & bar for its members), of which a membership application form requires applicants to earn annual income of more than 30 million yen (27 thousand US dollars in 2017) in red. Unfortunately, the Imperial Hotel Tokyo has lost its reputation “First-class and representative hotel of Japan since the 20th century” due to the Covid-19 pandemic. From March 2021, General Manager Yukio KANAOKA changed 349 rooms (38%) of the hotel's 919 rooms to inexpensive apartment rooms with a room price from 10,000 yen per day. As a result, both the hotel employees and guests had the same impression that the hotel is a middle-class hotel.

Leading Hotels of The World 加盟 Hotel で、Hotel から渡される入会申し込み書年取欄に予め赤字で 3 千万円（年収 3 千万以上の方が入会出来ます）と記載のあります会員制 Golden Lion Club を有する帝国 Hotel 東京ですが、Covid-19 の世界的な流行にて 20 世紀に評価された「日本を代表する一流 Hotel」との名声を落とされました。金尾幸雄総支配人が Hotel 919 室のうち 349 室（38%）の客室を 2021 年 3 月より客室単価 1 日 1 万円からの安価な Apartment に順次変えられました結果、Hotelman と Hotelwoman そして Hotel の Guest が中級 Hotel 並みの印象となってしまわれました。

In particular,

A male and female employees dropped their heads in front of me (the hotel guest) abruptly, unreasonably and vulgarly more than 10 times in the hotel like professors of the University of Tokyo did. Reference: Academic Papers (A) “Paper on January 22, 2013 (The University of Tokyo, Two universities in the U.S.A.)” and Academic Papers (B) “Paper on May 30, 2015 (Japan Society for Medical Education)” on the academic homepage “chairperson. jp”



Male and female employees talked with me (the hotel guest) touching their noses, ears and back hair or slapping their own bodies, showing off their filthy bodies at the hotel's fitness club like graduates (bankers, lawyers, TV newscasters, etc....) of private Waseda University in contrast to English gentlemen and ladies. Reference: Academic Papers (D) “Paper on November 5, 2018 (Hyakugo Bank, Japan)” on the academic homepage “chairperson. jp”



Male and female employees talked with laughter with each other loudly with his hand gestures in front of the reception and at the entrance of the lobby lounge and the casual restaurant.

Male and female employees said “Hello,” “Hello,” “Hello”to me... when we passed each other in the corridor or I just walked in the front of the cloakroom. Reference: Academic Papers (F) “Paper on August 1, 2022 (U.S.A.)” on the academic homepage “chairperson. jp”

Female telephone operators and the hotel's duty managers almost don't take care of these troubles. They don't answer to my question how the hotel deals with these troubles. A male hotel employee lengthened the end of his sentences on the telephone.

A hotel guest got angry at a hotel guest for no reason suddenly.

A hotel guest spoke in an authoritative manner to other guests.

A guest behaved like an adult film actor.

A guest said in a loud voice in front of the hotel reception, “I will go to the police station from now to be taken statement.”

具体的には下記です。

Hotelman、Hotelwoman が、私 (Hotel Guest) の目の前で、国立東京大学の教授と同じ様に自身の頭をガクッと乱暴に落され、下品な頭を見せつけられる

Hotelman、Hotelwoman が、私立早稲田大学の卒業生(銀行員、TV Newscaster、弁護士 …)と同じように自身の鼻、耳、髪の毛を触り、時には自身の手など体を叩き、不潔感漂う体を見せつけながら私 (Hotel Guest) に対応される (イギリスの紳士、淑女とは対照的です)

Hotelman と Hotelwoman が、Hotel の Reception 前、Lobby Lounge 入口、Restaurant 入口で Hotelman は両手の Gesture を交えながらお二人大きな声で笑ってみえる

Hotelman と Hotelwoman が Hotel の廊下ですれ違った際、私が Cloak の前をただ通りかかった際に「今日は」「今日は」「今日は」と何度も繰り返し挨拶される

女性電話 Operator は私からのお話を聞かれるのみで、Hotel Duty Manager も General Manager に報告される程度にて、帝国 Hotel としてのご対応をお尋ねしても、何もお答えにならず

Hotelman からは、自身の語尾を延ばした電話の対応が聞かれる

Guest が些細なことで、他の Guest に突然怒り出される

Guest が他の Guest に命令調で話し掛けられる

Guest が AV 男優の様に振舞われる

Guest が「これから警察へ行って、調書を取られる」と Hotel Reception 前で大きな声で話される

To make matters worse, General Manager Yukio KANAO has almost not dealt with these repeated troubles. In fact, a young male employee answered to me on September 24, 2022, “We never heard that our employees’ bad manners were pointed out by the guests (Dr. Shida…) from the general manager and we have never been trained customer services and manners.”

さらによろしくないことには、金尾幸雄総支配人がこれらの Trouble についてほぼ対応していただけないことです。実際 2022 年 9 月 24 日も若い Hotelman が、「私達 Hotel Staff は、Hotel Guest から指摘された私達の Business Manner について総支配人から何のお話も伺っていません。従って私達は接客の仕方など何の Training もしていません。」と私にお答えいただきました。

General Manager Yukio KANAO said in the August 9, 2022 Journal of the National University of Tsukuba, "The hotel is a place where the lives and property of our guests are entrusted to us, so providing safety and security is our top priority." "The Imperial Hotel Tokyo usually welcomes customers from all nationalities, cultures and ages. In order to instantly grasp the customer's sense of values and needs and provide the best service, we are always focusing on training." Still, it seems to be "easy to say, hard to do."

金尾幸雄総支配人は、国立筑波大学の 2022 年 8 月 9 日付 Journal で「ホテルはお客様の命と財産を預かる場所でもありますから、安全と安心を提供するのが最優先です。」「帝国ホテルは、あらゆる国籍・文化・年齢のお客様がご利用されます。お客様の価値観やニーズなどを瞬時に把握し、最高のサービスを提供するため、日頃より Training にも力を入れています。」等述べてみえますが、「言うが易し、行方が難し」でいらっしやいます。

There is a guest who feels uncomfortable with other guests who may develop more serious troubles among guests, and a risky guest who lies down alone in the sauna. Despite this, General Manager Kaneo has continued to ignore my 16 requests including patrol in the hotel spa by the hotel staff. On September 24, 2022, I told the general manager through a telephone operator that I was concerned that the Chiyoda Public Health Center (Director Mieko HARADA, Tokyo) with jurisdiction over the Imperial Hotel may appear to completely trust a signboard and the general manager's story like the National University of Tsukuba does. Since September 24, I have not received a response to my view on the hotel employees' manners. Then I spoke to a telephone operator as follows on October 4, 2022.



**Director of Chiyoda-ku Public Health Center
Dr. Mieko HARADA**

高級 Hotel として、他の Guest が不快に感じられ、Guest 同士のより深刻な Trouble に発展する可能性のある Guest の他、Sauna 内で一人横になって寝てみえる危なげな Guest がみえるにも関わらず、私からの 16 回にも亘る「Hotel Worker の Spa 内巡回依頼」を含むお話を金尾総支配人は無視され続けてみえましたため、2022 年 9 月 24 日には、管轄の千代田保健所（原田美江子所長）も帝国 Hotel の看板並びに総支配人のお話を国立筑波大学と共に信頼しきってみえるのではないかとの危惧を、帝国 Hotel の代表（Operator）を通じて総支配人にお伝えさせていただきましたが、その後もご対応に変化はみられず 2022 年 10 月 4 日にも帝国 Hotel に以下お伝えさせていただきました。

By the way, the director of my local Mie Central Medical Center (486 beds, Japan), Makoto SHIMOMURA, who is a graduate of national Mie University said proudly on the hospital's website, "We are aware of the preciousness of life, and we provide safe, high-quality medical care from the standpoint of the sick. In addition, we always stand by our patients and do everything possible so that they can receive medical care with peace of mind." I review that "It's easy to say, but difficult to do" applies to even graduates of national Mie University. Reference: Academic Paper "Paper on October 1, 2019 (China)" on the homepage "chairperson.jp"

ちなみに私の地元国立三重中央医療センター（486 床）、下村誠院長（国立三重大学出身）も Homepage 上、「いのちの尊さを自覚し、病む人の身になって安心して質の高い医療を行います。私たちは当院の理念を胸に、常に患者さん寄り添い、安心して医療を受けていただけるよう万全を期しています」と声高らかに述べてますが、国立三重大学出身者も改めて見直しますと「言うが易し、行うが難し」です。

いのちの尊さを自覚し、 病む人の身になって 安心で質の高い医療を行います

私たちは当院の理念を胸に、常に患者さん寄り添い、安心して医療を受けていただけるよう万全を期しています

“We are aware of the preciousness of life, and we provide safe,
high-quality medical care from the standpoint of the sick.”

“In addition, we always stand by our patients and do everything possible so that they can receive medical care with peace of mind.”



“Chatte,” “Chatte,” “Chatte”



National Mie University graduates
Director Shimomura Senior Head Doctor Ibata

“It’s easy to say, but difficult to do.”

The National Mie Chuo Medical Center

Today (October 4, 2022) as well, I saw

- 1) a female employee dropping her head abruptly
- 2) a female employee saying something in a small voice near me (Hotel guest)
- 3) a guest behave like an AV actor at Spa
- 4) guests talking to other guests in an authoritative manner
- 5) a guest lying down alone in the sauna

As you know, I have requested the Imperial Hotel Tokyo to patrol in the Spa area many times from the standpoint of a doctor in the past. I met a male employee in charge of the fitness club on October 1, however, plastic bags and used towels were scattered in the Sauna dressing room, so it seems that the employees have not patrolled, cleaned and put in order in the Spa today. In addition, a male employee with a white uniform suddenly asked me, "Daijoubu? (Are you okay?)" at the entrance of the hotel today. I complained about this to another female employee who was also at the entrance, but her replies like "Hai, Hai, Hai (Yes, Yes, Yes)," and "ふん(Hun), ふん(Hun), ふん(Hun)." It seemed to me that they treated this as someone else’s problem. Even when I told her, "The Imperial Hotel, it's rude to say so to the guest," she didn't seem to understand. I saw the Imperial Hotel today, and I have cautioned the hotel staff’s vulgar manner such as making me drop my head, etc. 17 times. On the other hand, the general manager says to me, "Daijoubu? (Are you okay?)," "Hai, Hai, Hai (Yes, Yes, Yes)," and "ふん(Hun), ふん(Hun), ふん(Hun)." through his employee. I wonder what he meant. Please let Mr. Kaneo know this truth.”

「本日（2022年10月4日）も、1）やはり Hotelwoman が頭をガクッと落される、2）小さな声で Guest の近くで何やら話される、3）Spa では AV 男優の様に振舞われる Guest、他の Guest に命令調で話される Guest、サウナで一人横になってみえる危なげな Guest もみえ、医師の立場からも Spa の巡回を含め過去 17 回も帝国 Hotel さんにお話しさせていただいてまして、10月1日に一度だけ Fitness Club の責任者の方 Hotelman と Fitness Club 受付でお会い出来ましたが、今日も Sauna の脱衣所にビニール袋、使用後のタオルが散乱してまして Spa の清掃、整頓を兼ねた巡回もさせていただいてない様に拝見されます。なお今日は Hotel 玄関で、白い制服の Hotelman からいきなり『大丈夫？（Are you OK?）』と話し掛けられまして、そのことを同じく玄関にいらした他の Hotelwoman にご注意申し上げましたが、『はい、はい、はい』『ふん、ふん、ふん』などのご返事で、まるで他人事のご対応でした。『帝国 Hotel さん、Guest に対してそれでは失礼ですから』と私からお伝えしましても、Hotelwoman も分かってみえませんでした。本日の帝国 Hotel を拝見しまして、私から頭をガクッと落すなど下品な Manner など 17 回もご注意申し上げます帝国 Hotel の Business Manner ですが、金尾総支配人が部下をお使いになり、逆に私（Hotel Guest）に対して『大丈夫？』『はい、はい、はい』『ふん、ふん、ふん』では如何なものでしょうか。是非金尾さんにお伝えしておいて下さい。」

National universities such as my alma mater National Mie University and National Chiba University say, “About 20% of undergraduate students are mediocre with a deviation value of less than 50 (cannot be treated as a brilliant), like the late Prime Minister Shinzo ABE and former Prime Minister Yoshinobu SUGA.” On the other hand, General Manager Yukio KANAOKA's alma mater, National University of Tsukuba, has a relatively large number of mediocre undergraduates, and "about 20 to 30% of undergraduates are equally mediocre." A former high school tennis doubles champion (1997 National Athletic Meet in Japan) and former Japanese Diet member, Mr. Taizo SUGIMURA who dropped out of national Tsukuba University and graduated from private Keio University Graduate School is famous as a "simply stupid character" talent. In Japan, I see many mediocre Japanese who misunderstand that if they use private Nihon University's or private Waseda University's entrance examination broker and pay 60 million yen for medical education, they can become a doctor at private money powered backdoor universities such as private Teikyo University and private Tokyo Medical University. General Manager Kanao (Bachelor of Social Engineering, National University of Tsukuba) will not be able to work as a medical doctor who has people's lives and property in his/her hands but also as a nurse and the chief nurse in Ibaraki Prefecture and Mie Prefecture, because he doesn't listen to claims of the doctor (Doctor of Medicine, National Mie University).



“Stupid character”
 “Mediocre (lower than deviation value of 50)”
 Talent Taizo SUGIMURA

日本大学
 NIHON UNIVERSITY

早稲田大学
 WASEDA University

帝京大学
 Teikyo University

東京医科大学
 TOKYO MEDICAL UNIVERSITY

When a mediocre candidate (whose deviation value is lower than 50) for a private backdoor university strongly desires to enter a school of medicine, he/she offers high cost education expenses to use a broker from private Nihon university or private Waseda University clique before the announcement of the entrance examination results. In Japan, the Ministry of Education, Culture, Sports, Science and Technology has been active to make the private university's money-powered backdoor admission a success behind the scenes and said “Students who failed the entrance examinations and study to take the exams again are not backdoor candidates (who use a broker)” in the 21st Century.

私立裏口大学への凡才受験生（偏差値 50 未満）がどうしても医学部医学科へ入りたい場合、私立日本大学や私立早稲田大学 学閥からの入試 Broker を通して入試合格発表前に High cost の医学教育費を大学に申し出ます。21 世紀の日本では、文部科学省が裏口金権入試の成功のために裏で Support し、「浪人生は、（入試 Broker を使う）裏口受験生ではない」旨の発言をされたりします。

私の母校国立三重大学そして国立千葉大学などの国立大学が「学部生の 20%程が、故安倍晋三元総理、元菅義信総理と同じく（秀才扱い出来ない）偏差値 50 未満の凡才」であるのに対して、金尾幸雄総支配人の母校国立筑波大学は凡才学部生がやや多く「学部生の 20~30%程が同様の凡才」にて、国体・元高校生 Tennis Doubles Champion（1997）、国立筑波大学中退、私立慶應大学大学院卒業の杉村太蔵 元国会議員（2005~2009）、は凡才でみえ、「単純な おバカキャラ」Talent として有名です。日本では自分も私立日本大学、私立早稲田大学の入試 Broker を使い医学教育費 6 千万円出せば私立帝京大学、私立東京医大などの私立裏口金権大学で医師になれる、と勘違いしてみえる凡才日本人を多く拝見しますが、医師（国立三重大学医学博士）からの 17 回にも亘る話もお聞きにならない金尾総支配人（国立筑波大学社会学士）の Operation（Management）では、命と財産を預かる医師はもちろん、茨城県、三重県の看護師、看護師長も勤まりません。

This is one scene from an old Japanese *manga* (comic). A new chef who was assigned to a high-class restaurant started a service lunch "Sabiran" with a low unit price per customer, and the profit of the restaurant increased rapidly. However, the restaurant manager was fascinated only by the figures, and didn't even realize restaurant's status had fallen along with that. I can see the general manager and editor-in-chief's point, but from my point of view, the current general manager of the Imperial Hotel Tokyo and the current editor-in-chief of Nikkei Trendy, a monthly magazine affiliated with Nihon Keizai Shimbun, who seem to be arrogantly praising the Imperial Hotel's new cheap apartment plan, overlap with this exclusive restaurant manager. In the manga "Golgo 13", there is a passage that says, "The more luxurious the hotel, the more the guest's personality is respected."

日本経済新聞

NIKKEI



Editor-in-chief of the magazine "Nikkei Trendy"
Mr. Noboru SAWAHARA

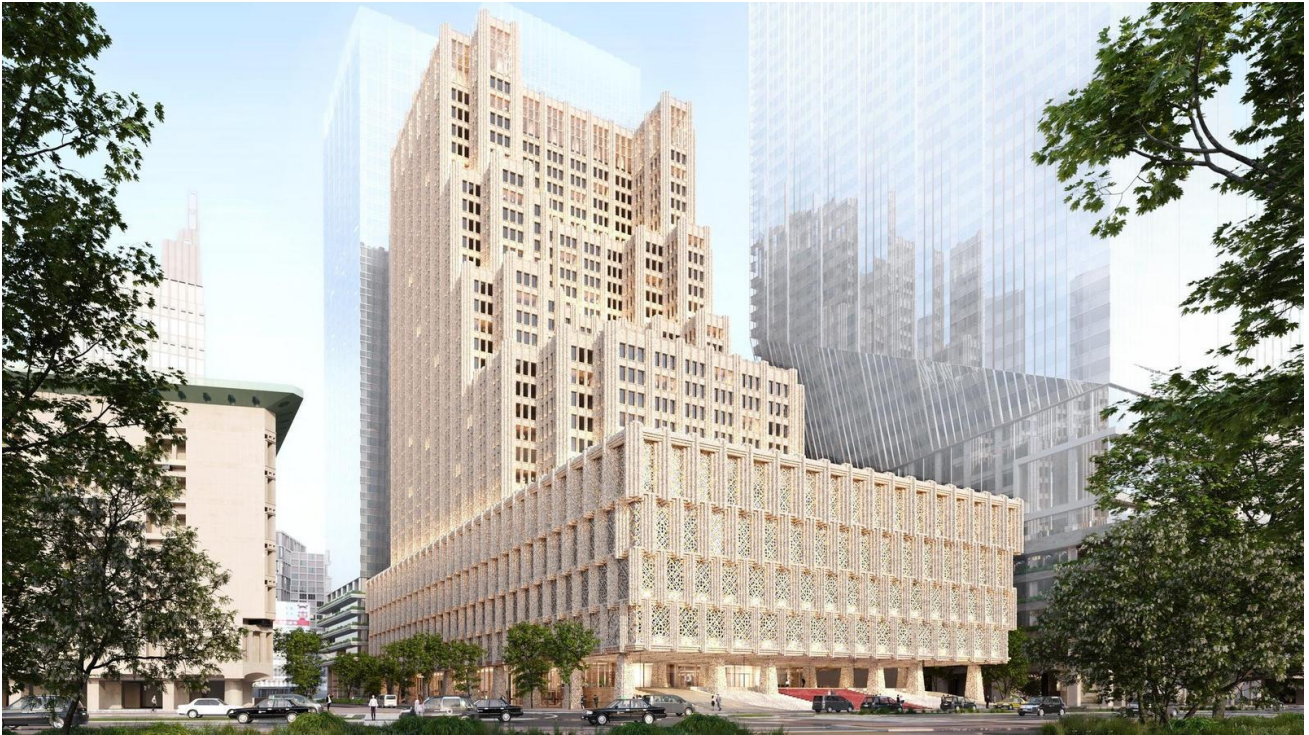
昔の漫画の一 Scene です。「高級 Restaurant に赴任した新しい Chef が客単価の安い Service Lunch 「サビラン」を始められ Restaurant の利益が急増したものの、Restaurant 支配人は数字だけに目を奪われ、それに伴い Restaurant の格が目に見えて落ちてしまったことに全く気が付かれませんでした。」私から拝見しますと、僭越ながら帝国 Hotel 東京の現総支配人並びに帝国 Hotel の新経営方針を絶賛してみえる日本経済新聞社系列の月刊誌「日経 Trendy」の現編集長お二人は、この高級 Restaurant 支配人と重なってしまわれます。また Golgo 13 では「高級 Hotel 程、Guest の人格が重んじられる」との一節が出てきます。



Before talking an admirable story about the Imperial Hotel Tokyo, “In order to instantly grasp the customer's sense of values and needs and provide the best service, we are always focusing on training” at national Tsukuba University (Ibaraki Prefecture, Japan), General Manager Kanao and the hotel employees should train themselves to avoid the worst backbiting on their hotel guests such as “greenhorn,” “lower,” “bottom,” “child,” “nurse” and “foolish,” etc. and their own blue jokes like graduates (doctors, etc.....) of private Keio University. All the employees including the general manager should not be mentally unstable. The professors of National Tsukuba University don't know about the hotel he works for. Reference: Academic Papers (E) “Paper on November 2, 2020 (Kagaya Spa Hotel, Japan)” on the homepage “chairperson.jp”

General Manager of the Imperial Hotel Tokyo, Mr. Yukio KANAOK who graduated from national Tsukuba University (Japan)

帝国 Hotel 東京の総支配人として国立筑波大学で立派なお話「お客様の価値観やニーズなどを瞬時に把握し、最高のサービスを提供するため、日頃より Training にも力を入れています」をされる前に、Hotel Guest に対する「お坊ちゃん」「下」「あそこ」「底」「子供」「看護師」「バカ」など、最低の陰口は避ける Training をなさるべきで、私立慶應大学の卒業生（医師…）と同じ様に暗にご自身の下ネタを提供されてもいただけません。総支配人以下 Hotelman、Hotelwoman が普段精神的に不安定・・・そうではいけません。なお国立筑波大学の教授陣は、金尾総支配人の現場をご存じありません。



The Imperial Hotel Tokyo announces, “The Imperial Hotel Tokyo will be rebuilt step by step till 2036 as the picture above and aim to make a fresh start as the ‘Best International Hotel’ (with the new general manager and the new president).” The Ritz Hotel Paris had also been excluded from the Palace Hotels in France before having been rebuilt in 2017 and lost its reputation. The Okura Tokyo (Leading Hotels of the World, former Hotel Okura Tokyo) which was aged and discounted guest rooms to tens of thousands of yen (hundreds of US dollars in 2014). As a result, it had been ridiculed as being in line with APA Hotel until it reopened in 2019 as new Okura.

帝国 Hotel 東京は、「2036 年まで段階を経て Hotel を新築し『国際的 Best Hotel』を目指します」と広報されています。Paris の Ritz Hotel も 2017 年に新築される前に Palace Hotel から外れられ、The Okura Tokyo(Leading Hotels of the World)は、2019 年に新築される前に老朽化した客室を数万円の単価まで Discount され、「今の Okura は、APA Hotel と横並び」と揶揄されました。